

Money-Back Policy

Effective July 2, 2025

I. REFUND POLICY

In addition to any refund rights granted under applicable laws, if you made a purchase directly on our website and were offered a money-back guarantee during checkout, you may be eligible for a refund if **all** of the following conditions are met:

- You contacted us within **30 days** of the purchase date; and
- You followed the program for **at least 14 consecutive days** within the first 30 days after purchase.

Once we receive your request, we will review your application and notify you by email regarding the outcome. If your refund is approved, the amount will be returned to your original payment method within **14 business days**.

If you subscribed through a third-party platform (such as the **App Store**), please contact Apple or Google directly for any refund requests. Refunds via those platforms are subject to their policies and discretion, typically within 30 days of purchase.

IMPORTANT NOTICE

Please be aware that only full compliance with the above conditions qualifies you for a **Voluntary Refund** under our **Money-Back Guarantee**. This guarantee **does not apply** in the following situations:

- **Personal reasons** (e.g., dissatisfaction with the product, not meeting expectations);
- **Financial misunderstandings** (e.g., unexpected charges, unawareness of subscription renewal, confusion about trial-to-subscription conversions, or belief that the service was free).

This Refund Policy was published on July 2, 2025, and is effective immediately for new users and as of June 1, 2025, for all other users. This Policy forms part of and is subject to our Terms of Service unless otherwise stated.

CANCELLATION POLICY

We value your experience, and you may cancel your subscription at any time by contacting us at **support@shredybot.com** or through the app.

Please note: **Deleting the app or your account does not cancel your subscription.**

DELIVERY POLICY

Upon successful payment, you will receive immediate access to your personalized plan through our iOS and Android applications. You will also receive a confirmation email with a download link.

If you do not receive access or confirmation after payment, please contact us at **support@shredybot.com**
